

WEBSITE

Safety is the new luxury!

We want to share with you some of the adjustments that we've had to make to our salon operations. This is out of an abundance of caution for our staff, our guests and our community. We've made many internal changes to our salon procedures but we wanted to share the ones that will affect you at your visit.

Please come alone to your appointment. We will not accommodate extra family members, children or friends. If they come with you, they will need to wait outside. No handshakes or hugs for us at this time either please, we will be sending good vibes and love instead.

All guests will be required to wear a mask that hooks behind the ears (all staff members will be required to wear masks as well). It would be best to use a disposable mask if you are concerned with hair color stains. We will not be supplying client robes, please wear a low neckline blouse that won't be exposed to possible color encounter before you come in, we'll ask that you use hand sanitizer on the flower stand at the front door.

Upon entering the salon, you'll go right to the styling chair with the technician. You will be sitting at a freshly sanitized station with sanitized draping and newly disinfected tools. Every staff member has completed the Barbicide certification course. We feel confident that every measure has been taken to protect your health to the best of our ability.

Towards the end of your service, a member of our guest care team will begin the checkout process in the styling chair. We will total your service, add gratuity and your hair and facial care products (we will gather them for you and bag them up). You will not need to stop at the front desk. We will also book your next appointment at this time.

All stations and products used at the time of service will be sanitized in between clients.

We will NOT be accepting cash for the time being. Please know how very important providing excellent service is to us. These new measures we are taking are temporary, but in accordance to the high standards that you've come to expect from us.

We sincerely appreciate your support. This situation has certainly brought on some challenges; however, we are determined to rise to the occasion with a positive attitude and high level of professionalism. As these circumstances are ever changing, they will require our constant attention and reevaluation. We ask that you please be patient with us as we make the necessary adjustments.

You can request an appointment through our by clicking this [link](#). On this page you can request a specific technician, and the service you require. The site will then give you your appointment options which you can select from. TLC will be notified of this request and will either approve it or give you some other options.

You can also order your favorite Aveda products at our on line store by clicking this [Link](#) and they will be shipped directly to you.

We are now also offering a tele consult service. This is no cost to you and is recommended if we have not seen you in a while, or if you are thinking of changing your color or cut. You can access for consult by texting "Tele Consult Request" to 845-323-0518.

We are looking forward to seeing all of you safe and sound.
Hugs,

Maureen and the staff at TLC